Researchfish by Interfolio News & Updates

Upcoming UK Multi-Funder & Danish Submission Period Reminders

Please be reminded that the deadline to upload your updated RHT this year is the 8th December 2022.

If you missed the last communication email, please see the below link for your reference (this includes guidance on the RHT and links to other support documents)

Click Here

Interfolio UK Team Updates

We are excited to announce that our team is growing. Welcome to Wasima Islam, Sameer Gorsi, Charlotte Robinson, Aleksandra Penkala, Graham Baxter and welcome back to Ross Pullar!

Welcome our new Account Manager - Wasima Islam! With a background in healthcare communications, cyber security and 7 years Saas experience, Wasima will be guiding our community to build valuable impact insights with their Researchfish outcomes. When not busy sharing an effective strategy and tips for success, you can find her unleashing her creative side working on digital design, macrame and upcycling projects.

Hello, my name is Sameer. I am an analytical professional with experience in the publishing sector and background in Life Sciences. I will be working at Interfolio UK as a Junior Data Analyst.

Hi, my name is Charlotte Robinson, I am a people person with a wealth of Customer Service experience forging strong, long-lasting working relationships with clients. I look forward to working with many of you in my new position of Customer Success Manager.

My name is Aleksandra Penkala, and I am the newest Customer Success Manager. Like the rest of our Customer Success Team I will be helping to ensure that our customers are looked after and well equipped with all necessary resources to get the most out of their Researchfish Subscription.

Hi, my name is Graham Baxter. I'm new in the position of Data Manager and I'm going to be working closely with Gavin and Sameer as part of the data team. I'm looking forward to working with you all.

Welcome back Ross! We are so happy to announce that Ross Pullar has re-joined our Interfolio UK team as Product Owner.

Updates on the Researchfish Interface and Release Notes

A fresh user interface has been introduced by Researchfish, to improve accessibility, look and feel of the platform and make it more responsive depending on the device you are on. This new theme has been developed building on feedback from external user testing. A staged release is planned, that is currently opt in for all users and will be opt out by the end of 2022, with the old theme available until April 2023.

Further work to improve the user experience will be coming as we close the year with work on the navigation and Researcher submission experience. We are looking to improve how Funders manage email templates and to provide information to Researchers about what Researchfish has done to pre-populate data for them.

In e-Val, Search functionality will be extended to all remaining Funder administrators, and all Research Organisation Administrators. This functionality will take account of whether the administrator has full access or node-level access, and whether they have read-only or read-write access.

For more details on the work completed on the platform, head over to our [release notes page](#).

Researchfish User Group Updates
Researchfish Communications Workshop Update

In October we held a workshop with 8 of our funder customers to talk all things communications. Sincere thanks to those of you who attended and joined in the lively discussion. It was wonderful to see most of you in person for the first time in

so long! Since the workshop we've been busy working on some comms-related outputs that we hope will be useful. These include:

1. **Best practice in communications** – we want to ensure the best possible submission experience for our research community (and comms is a critical component of this), so we have compiled some Top tips for communicating with researchers.
2. **Roles and Responsibilities** – a brief overview of what each stakeholder is responsible for with regards to the Researchfish platform and submission periods
3. Updated version of the **'How the information is used by your funder'** document – this is available to users in the platform and you should also feel free to direct researchers to the Knowledgebase if they have questions on this topic.

All of the above documents are available on the Researchfish platform in the [Knowledgebase](#) (remember you need your log in details). We will continue to use these in our training and submission preparation sessions with stakeholders. Please ask us if you can't find something you want – we are eager to work with you to ensure that all communications received by researchers contribute to an improved researcher experience.

Webinars & Recordings
Upcoming free webinar: How collaboration can improve research and its impact on society

Tuesday 13th December, 2022 | 3 PM GMT

Research and its societal impact can be optimised through interdisciplinary and intersectoral collaboration. Not only that, engaging (societal) partners can increase funding opportunities.

But which experts or stakeholders would be involved in order to have a positive impact, and in which type of collaborations can you engage? Join us for this free webinar where three experts will share their experiences:

Jonathan Grant, Founding Director, Different Angles

Thomas Alslev Christensen, Senior Vice President for Impact, Novo Nordisk Foundation

Margaret Gold, Coordinator of the Citizen Science Lab, Leiden University

View programme and register

Data Chief Analyst, Gavin Reddick's Webinar on UK Multi Funder Submission Period

Are you interested in the activities, outputs and outcomes reported to funders via the Researchfish platform over the last 12 months? Do you want to understand why it is important to have the Multi Funder Submission Period? Watch our recent webinar on this subject.

Watch Now

Researchfish Platform Refresher Training Webinar Recordings

Thank you to those who attended the refresher training webinars held by our Support and Implementation Manager, Ben Cartledge, that took place in November.

Funding Organisations

Please follow the link below for the recording of the Platform Refresher Training Webinar which took place on 28th November 2022. Passcode: Ra%#PL7$

Watch Now

Research Organisations

Please follow the link below for the recording of the Platform Refresher Training Webinar which took place on 30th November 2022. Passcode: MwBjM1=c

Watch Now

Keep our Community Updated

Please ensure that you have checked and updated the contact details for your organisation on the Our Community page of the Researchfish platform.

It makes a significant difference to researchers and the rest of our community if your up to date contact details are available for any grant related queries, especially during submission periods. If you are an administrator on your account, you can log in to the platform to view and update the website contact details here.

For any assistance, please don't hesitate to contact our support team on support@researchfish.com.

Interfolio and Researchfish Scheduled Closures

With the Festive Season quickly approaching, below is a reminder of Interfolio UK's closure dates:

Friday 23rd December 2022 – Monday 2nd January 2023 (inclusive)

Please note that there will be no Researchfish support available during the above closure dates.

*Please don't hesitate to reach out to our Support Team via support@researchfish.com and we'll address your query as soon as possible upon our return to work in the new year.

Are you new to utilising the Researchfish platform? Has a new colleague joined the team? Are you leaving your organisation or moving to a new position? Let us know!

We're here to support you with your Researchfish processes and to provide the training and tools you need to get the most out of your subscription. If there is a change of contact or you would like more information on resources available, please don't hesitate to reach out to us. Having updated contact information helps us maintain correct and up to date records. We're here to help make any transitions as easy as possible.

You can get in touch with our Support Team at support@researchfish.com.

We Want Your Feedback!

How are we doing?

Get in touch with us on support@researchfish.com to let us know.